



June 15, 2020

This Wednesday, June 17th,
Big Sky will be open . . . and safe.

Hello everyone ---

Over these past months, we've been working tirelessly on a comprehensive re-opening strategy with only one objective: to help you feel every bit as SAFE inside of Big Sky as you do in your own homes.

Here are the details of that plan, & everything that's already in place, so you and your families can feel safe:

CLEANING and SANITIZING: In addition to our existing cleaning protocols, we've added a detailed sanitizing and deep-cleaning during the day and overnight. All the clubs will be closed from 1p – 2p every day, 7 days per week, to facilitate this extra sanitizing.

The clubs' weekend hours will be temporarily expanded: Saturdays and Sundays 7a – 6p. (Big Sky – Farmington only: SaSu 7a – 8p; for the outdoor pool.)

There will be hourly disinfecting of all counter surfaces, door handles, and hand rails.

All of this will be done with our NEW, hospital-grade disinfectant cleaner which has been designated effective in killing the COVID-19 virus. We'll also be introducing next generation electro-static back-pack sprayers to be used by our cleaning contractor for overnight fogging.

AS YOU ENTER THE CLUBS: The exterior doors have been designated "in" and "out". These, as well as the doors inside the clubs, are now equipped with hands-free, forearm pull handles.

Stanchions and belt-barriers (like at the movies) have been installed to guide traffic in the lobbies.

After you scan your membership card at the touchless check-in, please check your body temperature with the NEW, infra-red touchless temperature scanners. Per CDC Guidelines, anyone (member or staff) with a body temperature greater than 100.4 degrees will not be allowed into the club.

Sneeze Guards have been added around the Front Desks: in front of the check-in computers, cash registers, and the Big Sky Blendz areas.

Register scanners have been turned around so you can scan your own purchases, and we're encouraging everyone to use our "No Pockets / card on file" system for easy, touchless transactions.

You'll also see that much of the lobby seating and bar stools have been temporarily taken out to better facilitate social distancing.

USING THE FACILITIES: Hand sanitizer stations are now available in the lobbies. The sanitizer solution includes 70% ethyl alcohol, above and beyond the CDC's guideline of 60%.

Another (70) wall-mounted units have been ordered for all the clubs (since 4/1) and will be installed at the Cleaning Stations when they arrive.

Directional arrows and social distancing floor decals have been added throughout the clubs to remind everyone to give each other enough space. All equipment has been arranged to allow for 6 ft + distancing.

Per CT State Guidelines, water fountains are in "temporary timeout", so NEW, touchless, bottle-refill fountains are being installed for you in every club in the next 2 days.

The spray bottles at all the Cleaning Stations are now stocked with hospital-grade disinfectant germicidal proven to kill bacteria, viruses, and fungi. There are (6+) spray bottles at each station, and to make cleaning supplies even more readily available, "hotel-like" cleaning carts have been added throughout the clubs.

Following USTA guidelines, cleaning supplies have also been added in between all of the indoor tennis courts at Big Sky – Farmington.

NEW signs have been posted in all areas of the gyms and locker rooms to remind you to ALWAYS wash your hands before touching your face.

Bathroom sinks are being upgraded tomorrow with American Standard touchless water faucets.

PERSONAL PROTECTIVE EQUIPMENT (PPE):

While they're not required, for those who would feel more comfortable, blue nitrile disposable gloves are now available for only \$1 per pair at the front desk. There's a dedicated "Glove Station" in the middle of each club, with signage showing how to safely remove gloves, and a trash bin right there for throwing yours out at the end of your workout.

Our teams will all be wearing masks, and our Front Desk teams will be wearing gloves while making your Big Sky Blendz.

Masks or Cloth Face Coverings: per CT State Guidelines:

"Establishments that require customers to wear a mask while exercising must maintain 6 ft of space between equipment. Establishments that do not require customers to wear a mask while exercising must maintain 12 ft of space between equipment."

Cloth face coverings, such as those that runners wear outside, are MUCH easier to wear while working out than N95 masks or some others. Several easier-to-wear coverings are being made available in the clubs for purchase at cost (zero profit to Big Sky).

Also, many people have made their own cloth coverings that meet the guidelines, but feel much less restrictive than the N95's. For helpful information on how to make your own, go to <https://www.deaconess.com/how-to-make-a-Face-Mask> and scroll down to the video.

All (5) of the clubs have been certified by "Connecticut COVID-19 Prevention".

TEMPORARY TIME-OUT:

Again, per CT State Guidelines, locker room showers and Kids' Clubs are in "Temporary Time-Out". All indications from the state thus far say these areas will be allowed to re-open with the next phase, last quoted as being "about 4 weeks" from June 17th.

While classes are technically allowed to restart, as an extra precaution, we're holding off on resuming our in-club schedules just a bit longer. However, we will be continuing to offer virtual classes online at <https://www.facebook.com/BigSkyFitness/>. We may also hold some outdoor classes where space permits. Watch for updates on Instagram@bigskyfitness and on Facebook.

The Summer Camp at Big Sky – Farmington is also on hold for right now. We'll continue to reassess as the weeks progress.

The Farmington outdoor pool will re-open in time for July 4th weekend (!), and will remain open until Labor Day weekend. The indoor pool will be re-opened at that time.

BILLING QUESTIONS:

Monthly dues will resume on exactly the same day of each month as they've been.

Annual Fees which would have been charged any day since 3/18 will all be postponed into August.

For any other membership questions, please call ABC Financial at 888.827.9262, or email them at customercare@ABCFinancial.com.

For billing questions related to training sessions, tennis lessons & clinics, or swim team or lessons, please email your club at:

bigskynewington@bigskyfitness.com

bigskysimsbury@bigskyfitness.com

bigskynewbritain@bigskyfitness.com

bigskyvernon@bigskyfitness.com

bigskyfarmington@bigskyfitness.com.

OK, LOTS of great stuff going on, and that's everything for now. We're SO EXCITED to WELCOME YOU BACK !! **THANK YOU EVERYONE** for being so supportive and, as always, thank you for being a part of Big Sky !!